

Presented by



## Continuing Education for Medical Office Professionals

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## Successful Insurance Claims Processing

Up to 90 percent of revenue in a healthcare provider's practice flows through third-party payers. How much of it is hanging in limbo due to denials? Make sure that your dollars are flowing in the right direction. The window to appeal a denied claim is getting smaller; expedite your claims and appeals and get paid. Health insurance claims processors with limited experience will learn how to spend less time fighting denials and more time ensuring that your front end details are in order. The instructor will share numerous tips and processes to work with all types of claims to avoid problems and expedite payment.

## Patient Collections and A/R Management

Adopt a patient-centered collection and monitoring process that gets results! Your accounts receivable team walks a fine line between enforcing timely payment policies and promoting patient satisfaction. This training will help you reduce A/R problems that crush your bottom line. Class participants will learn ethical, legal, and tactful communication of a patient's financial obligations and options with past-due accounts. The instructor will review insurance eligibility verification, documentation, data collection, measurement, monitoring, benchmarking, and tips to support effective patient communication and a healthy reimbursement cycle.

**Digital materials are provided. Registrants will receive an email with a link to download the materials approximately 2 days before the training event.**

## Live Webinar Thursday, April 20, 2023 AM session

### ☐ Successful Insurance Claims Processing

Program # 25232-0420

10:00 am to 1:00 pm EST

— AND —

## PM session

### ☐ Patient Collections and A/R Management

Program # 25233-0420

2:00 pm to 5:00 pm EST

### Fee:

\$199 per person, per session

**\*WVSMA Member \$159.20**

includes digital course materials

### Questions:

Email: [info@pmiMD.com](mailto:info@pmiMD.com)

### Register:

Online: [www.pmimd.com/wvsma/](http://www.pmimd.com/wvsma/)

Ph: (800) 259-5562

Fax: (210) 691-8972

Mail: Practice Management Institute  
10223 McAllister Fwy, Suite 104  
San Antonio, TX 78216



3 per person, per session

Practice Management Institute grants CEUs for its certified professionals based on total number of instructional hours (1 CEU per hour of classroom instruction). CEUs may be applied to annual renewal requirements as noted on [pmiMD.com](http://pmiMD.com).

### Registration form

Keep a copy for your records.

(Additional registrants may be listed on separate page)

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Practice Name: \_\_\_\_\_ Job Title: \_\_\_\_\_ Specialty: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Fax: ( ) \_\_\_\_\_ Email (required): \_\_\_\_\_

PMI-Certified ID#: (if applicable) \_\_\_\_\_

☐ Visa ☐ MasterCard ☐ American Express ☐ Check (payable to Practice Management Institute)

Credit Card #: \_\_\_\_\_ CVV code: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Total Amount: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_ Cardholder Signature: \_\_\_\_\_

Billing Address, if different from above: \_\_\_\_\_

Registration Discounts: PMI certified professionals with an active ID# receive 10% off their registration fee. Multiple discounts do not apply.

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